



# Zach Buskey

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## Summary

Strategic thinker with effective communication skills and a commitment to excellence, both as a team member and an individual. Currently enhancing technical expertise through a comprehensive coding bootcamp, covering a wide range of web development, programming, and software engineering concepts.

## Experience

### **Process Assistant**

Amazon

Jul 2020 - Present (3 years 3 months)

- Staffing and directing a team of over 100 associates.
- Monitoring shift metrics and making labor moves to maximize efficiency.
- Building and executing shift plans to reach daily target goals.
- Coaching and developing new hire teams and associates performing below benchmark.
- Identifying root causes to team barriers and implementing process improvements to maintain a smooth shift flow.
- Leveraged Python for data manipulation and analysis to identify areas of optimization.
- Utilized SQL queries to extract and analyze data from databases, uncovering insights for process enhancements.
- Developed Excel-based tools and reports to visualize and communicate key performance indicators (KPIs) to leadership.
- Plan and publicize monthly engagement events and weekly installment publications to share news and updates with my team.
- Tier 3 leadership P.O.C for sustainability at Site driving projects and spreading information to reduce our waste, save money, and reduce our environmental impact.
- Served on the Associate Safety Committee, performed daily quality checks of inventory to ensure customer success.

### **Lead Installer**

Five Star

Jun 2018 - Mar 2020 (1 year 10 months)

- Assumed responsibility for client scheduling, efficiently organizing daily schedules to maximize productivity and client satisfaction. Maintained clear communication channels to accommodate changing requirements and deadlines.
- Provided installation services for residential, commercial, and government clients.
- Effectively supervised and delegated tasks to installation team members and assistants on job sites, ensuring efficient project execution and adherence to quality standards.

## Education- CourseCareers

- Web Development: HTML, CSS, Semantic HTML, Lists, Tables, Forms
- JavaScript: Data Types, Variables, Operators, Conditionals, Switch, Arrays, Strings, Loops, Sets, Maps, Objects, Error Handling, Functions, Events & This, Arrow Functions, Scope, Mutability, OOP Features
- React and Tailwind: Components and Props, JSX and Conditional Rendering, useState and useEffect, NextJS Router, Tailwind CSS
- Professional Software Development: Bash Fundamentals, IDEs, Git & GitHub, Software Deployment
- Computer Science: Algorithm Analysis, Big O Notation, Data Structures, Famous Algorithms
- Backend with Go: Binary Numbering Systems, Data Types & Variables, Implicit Assignment, Console Output, Operators, Conditionals, Switch, Looping, Arrays, Slices, Maps, Functions, Structs, Interfaces, Error Handling, Generics, Pointers and References, Threading & Concurrency, Goroutines, Introduction to APIs, API Development
- Software Engineer: Clean Code, DRY, Naming, Indentation/Nesting, Software Design, Mindset of a Developer, Divide and Conquer, Software Organization, Abstraction and Reusability, Obsolescence, Portability
- Portfolio Development: Capstone Project, Building a Frontend, Building a Backend, API Connection, Deployment

## Languages/Tools/Frameworks/Concepts

Python • SQL • C# (NET) • Microsoft Excel • HTML • CSS • JavaScript • React • Tailwind • Go • Git & GitHub • Bash • NodeJS

## Skills

Customer Satisfaction • Public Speaking • Problem Solving • DMAIC • Leadership • Job Coaching • Love of Learning • Standard Operating Procedure (SOP)

## Projects

### Defect Metric Improvement

Non-OV to OV — Bag Shipments stowed in Oversize containers.

Saved DGR6 roughly \$1,571 each week- Tracking for \$81,700 per year. Through Six Sigma/Kaizen rollout project. Included gathering and coordinating stakeholders, to rollout site pilot.

### Installment Publisher

Collaborated with key stakeholders to ensure important organizational announcements were available to all employees onsite. Increased quality of installments for the site to improve overall safety, culture, and area organization. Published over 80 copies weekly of different announcements.

## Certifications/Awards

 **Six Sigma Certifications** - Amazon